Step 1: Website Emergency Planning

Your Website

Use this diagram to identify the vendors responsible for providing the service and to identify the areas that are mission critical (i.e. your website is useless without these areas functioning properly)

Domain Name

- Registration & Renewal
- DNS Service

✓ Mission Critical?

Website Hosting

- Web Hosting Service
- Email Hosting Service

✓ Mission Critical?

Communication

- Email Hosting Service
- VOIP Service
- Live Chat etc.

✓ Mission Critical?

Website Front-End

What the visitor sees when they access the site (html files, php, asp etc.)

✓ Mission Critical?

Website Back-End

Supports the front end:
- Databases
- Include files, scripts, libraries, etc.

☐ Mission Critical?

eCommerce

- Bank/Merchant account
- Payment Gateway
- Shopping Cart etc.

☐ Mission Critical?

3rd Party Apps

Other 3rd party apps or plugins used to enhance the site functionality.

☐ Mission Critical?

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